



About organization

KHISR ANNUAL **REPORT** 2017

Kharkiv Institute for Social Research (KhISR) is non-profit non-governmental organization, established on March, 10 1999. In own activities Institute is independent of influence of any public agencies or organizations both public and private.



Contents

About organization	1
Public activities and advocacy	6
Counteraction to torture and ill-treatment	8
Child rights protection	9
Human rights and community security in regions captured with warfare	10
Monitoring of custodial settings	11
Counteraction to discrimination	12
Improving the system of social services provision	13
Our publication	17
Funding	18

THE GOAL OF THE ORGANIZATION is development of open civil society and democracy, protection of human rights and freedoms, increase of legal consciousness of the population of Ukraine.

Among DONORS OF THE KHISR are the British Council, the Council of Europe, the OSCE Project Co-ordinator in Ukraine, the European Commission, UNDP Ukraine, UNICEF, the International Renaissance Foundation, the Danish Institute for Human Rights, the National Endowment for Democracy, the Canadian Embassy in Ukraine, the American Embassy in Ukraine, Open Society Institute, International Organization for Migration, Friedrich Ebert Foundation.

KHISR TODAY IS

19

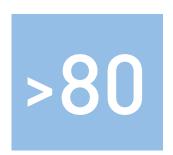
years of experience



implemented projects



researches



arranged seminars and trainings The Institute has experience in implementing projects in cooperation with both state and non-state institutions:

- Ministry of Social Policy of Ukraine
- General Prosecutor's Office of Ukraine
- Ministry of Justice of Ukraine
- Ministry of Defense of Ukraine
- Ministry of Internal Affairs of Ukraine
- Ukrainian Research Institute of Social and Forensic Psychiatry and Narcology of the Ministry of Health of Ukraine
- Parliamentary Commissioner for Human Rights of Ukraine
- Local authorities in Kharkiv, Khmelnytsky, Odesa,
 Donetsk, Luhansk, Dnipropetrovsk, Zaporizhzhya
 and other regions of Ukraine
- Independent Custody Visiting Association (ICVA), UK
- The Hague Institute for Internationalization of Law, HiiL Innovative Justice (HiiL), the Netherlands (KhISR is a regional partner of the Institute)
- Independent Monitoring Board (IMB), United Kingdom
- Association of Members of the Independent Monitoring Boards (AMIMB), UK
- Kharkiv Human Rights Protection Group (KHPG), Ukraine
- Ukrainian Helsinki Human Rights Union (UHH-RU), Ukraine
- Vostok SOS, Ukraine
- All-Ukrainian Network of PLWH, Ukraine and others.

KHISR has 5 main activity components:

- The research component of KhISR is conducting of sociological research on relevant society issues.
- Methodological work is the development of manuals related to the interaction of citizens with public authorities (law-enforcement, social, medical, etc.).
- Information and educational activities aimed at educating on certain human rights in closed institutions of long-term residence, in using public services, in contact with the police, etc.
- Expert activities are related to the implementation of projects aimed at establishing the rule of law, human rightsprotectiomn and increasing the influence of public control over the activities of public officials.
- Monitoring activities are aimed at implementing the requirements of the Optional Protocol to the UN Convention against Torture in Ukraine.

employees, including 2 full doctors and 4 PhDs

12

volunteers annually

>30

interviewers in all regions of Ukraine

125

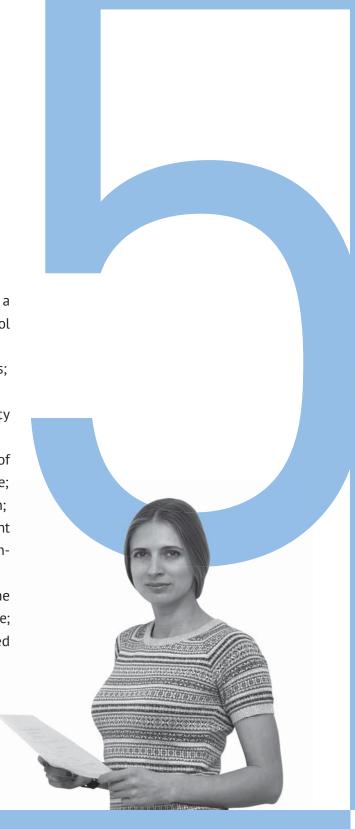
own publications

52



Among major topics of the Institute are:

- access to justice in Ukraine;
- assessment of police efficiency (in Ukraine as a whole and in particular regions), public control over police;
- torture and ill-treatment in custodial settings;
- conditions of stay in social care institutions;
- reforming of social services at the community level;
- introduction of modular nutrition in places of temporary detention of detainees in the police;
- quality of medical care in places of detention;
- analysis of discriminatory practices for different categories of population (older people, foreigners, persons of other nationalities, etc.);
- community security in regions that are in the proximity to the military conflict zone in Ukraine;
- respect for the rights of internally displaced persons, including children and patients.





During 2017, the Kharkiv Institute for Social Research organized advocacy campaigns on a number of occasions and participated in those initiatives aimed at counteracting the initiatives of the authorities aimed at restricting human rights in Ukraine.

So, on January 18, 2017, the KhISR joined the appeal of the human rights community regarding the draft law No. 5743 "On Amendments to Certain Legislative Acts of Ukraine regarding the Use of Apartments in Multi-Apartment Houses", which, together with other human rights organizations of Ukraine, drew the attention of the public to the fact that the Verkhovna Rada of Ukraine continues the policy of harassing small businesses and the public sector.

On March 22, KhISR, together with other civil society organizations and activists, distributed the "The Open Appeal by Human Rights Organizations on the Violation of Laws and Ethics by Officials of the Ministry of Internal Affairs in Covering the Work of the Police", which emphasized the inadmissibility of

the punitive rhetoric used by the Center for Public Relations of the Ministry of Internal Affairs of Ukraine at illuminating the death of a suspect in a crime. The appeal indicated that the police were not the body that calls a man guilty of a crime, pronounces and executes a sentence.

On March 27, KhISR joined an open appeal to the President of Ukraine regarding the Law "On Amendments to Article 3 of the Law of Ukraine "On Prevention of Corruption", which emphasized that the obligation of electronic declaration for representatives of civil society organizations and all those entities cooperating with such organizations proposed by the Presidential Administration is a discriminatory measure requiring additional reporting from civil society organizations and actually putting them in a vulnerable position. On July 10, KhISR and other NGOs again issued a statement stating that the Presidential Administration was persistently promoting additional discriminatory reporting for the third sector.





On June 4, KhISR joined the Open Statement of the Open Civic Platform for the Development of the Ukrainian Legal Aid System as well as Observers from the Public in the competitive selection of the Director of the Coordination Center for Legal Aid. The statement stressed the inadmissibility of violations of the selection procedure for the Director of the Coordination Center for the provision of legal aid, the impact on the independence of the system of providing of legal aid and the need for re-selection.

On September 5, KHISR unveiled a legal position on the draft Law of Ukraine "On Amendments to Certain Legislative Acts of Ukraine on Improving the Legal Basis of the Activities of the National Guards of Ukraine". The statement stressed that the bill number 6556 has risks for the rule of law and human rights in Ukraine and its adoption will significantly aggravate the situation in this area and can override a number of democratic reforms.

COUNTERACTION
TO TORTURE
AND ILLTREATMENT

The fight against torture and ill-treatment remains a key focus of the Kharkiv Institute for Social Research for many years. That is why on January 16, 2017, the Kharkiv Institute for Social Research joined a coalition of 12 civil society and human rights organizations "Against Torture". The coalition's mission is to reduce the level of torture and ill-treatment in custodial settings.

On March 4, 2017, the KhISR, together with the Parus Charity Foundation, conducted a training for the staff of the Office of the National Police Against Narcotic Crimes on prevention of ill-treatment and torture in relation to drug addicts and patients of substitution maintenance therapy (SMT).

The theme of the rights of drug addicts was extended on September, 15, when KhISR presented the report "Limit of control". The report was developed on the basis of a sociological study of the problem of ensuring the rights of drug users in dealing with the police. First of all, the study addresses the factors and the prevalence of brutality in relation to this vulnerable group and contains recommendations to the state aimed at improving the situation¹.

On December 29, the report "Monitoring of Unlawful Violence in Police of Ukraine" was issued. The publication was the result of the sixth sociological monitoring, which KhISR has been conducting for 13 years (since 2004). Due to the regular monitoring of this issue, Ukrainian society has been able to find out for the third time the magnitude and dynamics of unlawful violence in the police, the factors of police brutality, the effectiveness of the system of investigations of such cases and activities aimed at overcoming this negative phenomenon².

Download report here: http://khisr.kharkov.ua/files/docs/1516012815.pdf

² Download report here: http://khisr.kharkov.ua/files/docs/1516108227.pdf

CHILD RIGHTS PROTECTION

Another important direction of the Kharkiv Institute for Social Research is the protection of the rights of children in difficult living conditions was extended this year.

So, on March 23-25, the organization conducted a training on monitoring the rights of children affected by the counterterrorist operation in the Donetsk and Luhansk Oblasts. The training was organized with the support of UNICEF Ukraine in the city of Svyatohirsk (Donetsk Oblast). The event was attended by 20 active representatives of NGOs from Donetsk, Luhansk, Kharkiv, Dnipropetrovsk, Zaporozhzhia and Poltava regions. Participants received knowledge and practical skills on various topics, namely: forms of placement of children, peculiarities of protection of their rights; non-institutional social services for children, directions and peculiarities of children's rights monitoring, children's interviewing features, etc. The theory was backed up by practice and on the third day of the training the participants used the knowledge gained during the study visit to the "Emerald City" children's camp. Separate results of monitoring of rights of children under institutional care of the state and affected by the conflict were presented on August, 21 at a meeting of the sub-cluster of the UN Office for the Protection of Children's Rights³.

3 Download report here: http://khisr.kharkov.ua/files/docs/1514380165.pdf On March 15, the KhISR experts participated in a working meeting held by La Strada-Ukraine. KhISR acted as a partner responsible for developing the toolkit and conducting a study «Children's Access to Services of the National Children's Hotline and the Opportunities for Receiving Assistance among Students in Boarding-schools».



With the participation of KhISR, on June 8, 2017, a presentation and a founding meeting of the Interdepartmental Coordination Council on Juvenile Justice took place in Kyiv. During the event, it was presented the Interdepartmental Coordination Council on Juvenile Justice which is an interinstitutional platform set up by the Cabinet of Ministers of Ukraine with a view to systematically discussing and solving problems in the development of juvenile justice, as well as coordinating decisions to ensure the establishing of a child-friendly juvenile justice sector in which children are protected, and their rights are effectively protected.

Human rights and community security in regions captured with warfare



Human rights and community security in regions captured with warfare also remained an important part of the KhISR activity in 2017. Thus, on February 21, experts from KhISR presented a report assessing the conditions for crossing all check-points in the ATO zone and observing the rights of children. The report also contains recommendations for authorities to improve the status of children when crossing the front line.

On April 24-27, KhISR participated in the UNDP conference "Justice and security: a view of communities in Luhansk and Zhytomyr oblasts". The KhISR team presented results of research in the field of community

security in the ATO zone and talked about modern models of community policing. After the presentation, the experts moderated a discussion on strategies for changing citizens' participation in security maintenance.

In August and October, the KhISR team visited a number of settlements of Luhansk and Donetsk oblasts to study and assess the level of community security in the area of the anti-terrorist operation. Severodonetsk, Popasna, Toushkivka, Dubove, Zolote, Vidrodzhennia and Roty.

On September 9, 2017, Denys Kobzin made a presentation at the "Festival of Opinions" event, which organized by "Vostok-SOS" Foundation in Severodonetsk. In his presentationt, he highlighted the security issue and its significance for community development.

On November 12, experts of the KhISR participated in a national training session for Security Service of Ukraine employees, which presented an analysis of the security situation of local communities in Donetsk and Luhansk regions in 2017. Issues of trust in state institutions, assessment of their work, constituents of the sense of security and its dynamics, everyday problems of the inhabitants influencing it, as well as the willingness of the population to participate in the maintenance of law and order in their own area were also discussed. The same study was presented on December, 14 at the national forum "Access to Justice in the East of Ukraine", held with the support of the OSCE PCU.

MONITORING OF CUSTODIAL SETTINGS

also remains an important component of the KhISR activities. Thus, Institute proposed the system of ready to eat meals for police custodies and has actually been implemented on a national scale for all police custodies of the country. KHiSR produced a video, in which in popular language describes the content of the ready to eat meals packages and explains the benefits of such a form of meals.

On May 24, at the premises of the Headquarters of Police in Cherkasy region, the KhISR team participated in the training for police custody commanders, convoy units and specialist departments from Kyiv, Kyiv Region, Cherkasy, Chernihiv, Poltava and Sumy regions. During presentations Denys Kobzin and Andriy Chernousov delivered results of research on unlawful violence in law enforcement agencies, violations of police rights, conditions in police custody and foreign experience of detainees treatment.

On June 22, the representative of the KhISR Andriy Chernousov participated in the training of police custody chiefs, convoy divisions and specialist of departments from the Khmelnytsky, Rivne, Zhytomyr, Vinnytsia and Ternopil regions at the premises of the Police Headquarters in Khmelnytsky region. The expert also raised the issue of the extent of unlawful violence in law enforcement agencies, factors that motivate and how this cpuld be overcame, based on national and foreign experience of the police.



On August 11, 2017, Andriy Chernousov during training sessions organized by the Human Rights Office of the National Police of Ukraine in the city of Dnipro held training for heads of temporary detention isolators, convoys and police custody departments from Dnipropetrovsk, Kharkiv, Poltava, Donetsk and Luhansk regions. Officers heard about the prevention of torture and ill-treatment in the work of the police, and also acquainted with the experience of the police of the Kingdom of the Netherlands with regard to treatment of detainees in detention centers.

COUNTERACTION TO DISCRIMINATION



On September, 18 2017 in Warsaw, the work of the OSCE **Human Dimension Implementation Meeting focused** on the issue of tolerance and non-discrimination, in particular the rights of persons belonging to national minorities; issues relating to Roma and Sinti; prevention of aggressive nationalism, racism and chauvinism. Svitlana Shcherban, KhISR Research Fellow, presented results of a study conducted by the Institute in November 2016 - June 2017 with the support of the ODIHR OSCE. Focus-groups with Roma, representatives of civil society organizations and police allowed to get qualitative snapshot of the security issues of the Roma population in the Odesa and Transcarpathian regions. The threats to the safety of Romani women and internally displaced Roma have been explored separately. The main task of the project was to outline possible ways to reduce the existing risks faced by Roma every day: in dealing with the police, getting medical care, solving social problems, etc.

On September, 27 2017 the OSCE Office for Democratic Institutions and Human Rights (ODIHR) conference on strengthening the human dimension of security in Ukraine was held in Kyiv. Andriy Chernousov presented the latest KhISR report, which was developed on the basis of the study "The Safety of Roma Women and Men in Ukraine", which was supported by the OSCE/ODIHR in the period from November 2016 till June 2017. The study included individual and group focused interviews with the Roma, the police and

the public. The obtained data allowed us to find out the general perception of our own security by the Roma population, to identify key threats and fears, and analyze possible ways to enhance the sense of security of the Roma.



On November 1, KhISR organized a press conference devoted to discussion of Roma rights' population in Ukraine. At the end of the year, with the support of the European Roma Rights Center, KhISR conducted a study on discrimination, stereotyped attitudes and a low level of Roma tolerance, both from the side of the population and from the side of the state authorities. According to a survey of 300 Roma from Kharkiv, Cherkasy and Transcarpathian regions, representatives of this national minority are constantly faced with cases of unreasonable police checks of documents in public places, unlawfull surveys and searches of housing or vehicles, collection of databases for Roma⁴.

IMPROVING THE SYSTEM OF SOCIAL SERVICES PROVISION

The team of the Kharkiv Institute for Social Research is implementing a project of the European Union "Strengthening the role of local communities in decision-making process on social services provision" in Chuhuyv, Kharkiv Oblast, which aims to promote the reform of the social services provision system in conditions of decentralization. During 2017, a number of trainings were held on the development of the social sphere in Ukraine.

So, on February 27-28 and March 1 in Kharkiv, 2 trainings were held for 21 providers and participant in the social services rendering system in Chuhuyv, hosted by international expert on the development of the social services (care) system **Robert Milne**. The first event was devoted to the standards of quality of social services. Participants had the opportunity to figure out in detail what quality of service is and how they can evaluate the role played by standards. The expert

also described how to develop existing services and introduce new ones, assessing their capabilities and resources in detail. The second training focused on monitoring and quality control of social services. It was discussed who exactly and how should monitor, how to develop indicators for control, which methods to use and in what form results should be presented.

On October 18-19, 2 trainings were devoted to the necessity and possibility of implementing a client-oriented approach to providing community-based social services. The event was attended by representatives of social services, civil society organizations and the administration of the city of Chuhuyv who discussed the existing and future values that underlie the client-oriented approach, the issue of the organizational structure for its implementation at the local level. Particular attention was paid to the importance of partnership between the entities providing social services.

As a result of discussions during a number of previous workshops, the Institute has prepared a practical guide for organizing and implementing a client-oriented approach and providing proper care. In 2018, the publication of the manual is planned.

The last training was held on December 12-13, which involved the preparation of grant proposals and project management. The main objective of the event was to provide participants with the knowledge and practical skills of developing grant proposals and project man-



KHISR ANNUAL REPORT 2017

agement in the area of providing social services and social protection of the population. Representatives of non-governmental organizations, local self-government, state authorities and professional environment of the city of Kharkiv and Kharkiv Region were invited to participate in the training, who are directly involved in (or plan to engage in) the preparation of grant proposals and involved in project management at various stages. Coaches Tetyana Chernetska and Olena Roskazova have analyzed in detail the structure of the projects and "pitfalls" with the participants, which may hinder the financing and implementation of project activities. Present with the help of practical tasks, they were able to register their own project applications, focusing on their uniqueness and their focus on change. In general, the ideas concerned the provision of social services in the community that are really needed today in the Kharkiv Region.

In addition, within the framework of the project, on May 16-19, a delegation of 12 people, consisting of representatives of the Chuhuiv City Council, led by Mayor Galina Minaeva, KHISR and the Department of Social Protection of the Population of the Kharkiv Regional State Administration, visited Kent (England). During the visit, the delegation became acquainted with the administrative-territorial structure of England, the structure and powers of the Kent County Council, the work of the Office of Social Protection, Health and Welfare, the activities of social service providers, and the work of national commissions assessing the quality of the provision of social services. During the visit were visited: Centre for children and young people with disabilities — the Orchards (Attlee Way, Sittingbourne, ME10 2HE), Avante Care Homes (Amherst Court, Chatham, ME4 6LU), Willows Day Centre and Court Regis Residential Care Home (Sittingbourne, ME10 2HT), Maidstone and Malling Day Community Day Services (for adults with disabilities) (Trinity Foyer, 20 Church St, Maidstone, ME14 1LY).

On June 13, 2017, an interagency seminar was held in Chuhuiv, which was devoted to the reform of the

community-based social service delivery system. The seminar was attended by the chairman of the Kharkiv Regional Council Sergei Chernov, city mayors, heads of social protection departments. The main idea that was discussed is the creation of an open market for social services, in which the local community defines, orders, controls and pays for social services. These services may be provided by private, community or charitable organizations. Such a system will allow the most effective use of the money of local communities and demonstrate the care of all without exception, vulnerable population groups.

Also, during the summer, a competition for informational and analytical materials "Chuhuiv's social services – changes for the benefit of the community" was held. The aim of the competition was to promote a critical assessment of the changes taking place in the field of social services and to inform about the key social challenges faced by the community of Chuhuiv and, in general, local communities in Ukraine. The materials that are ready for publication or published in mass media (newspapers, magazines, Internet publications, video-stories, etc. at the district or oblast level) in the current year were accepted for consideration. The winners of the competition were: the first prize — Maria Malevskaya (Windows-news program, STB TV channel), II prize – Iryna Antoniuk (program "Today", TRC Ukraina), III prize — Yulia Semenenko (Media group "Objective" TRC Simon).

Dedicated direction of the project implementation in 2017 was the holding of a mini-grant program. Priority for project activities was the introduction of innovative approaches and the improvement of the existing system of social services for such categories of clients as children; people with functional limitations and the elderly. The total amount of the program amounted to 435 thousand UAH. (approximately 16 thousand Euro)

As a result of the competition, 5 organizations that received funding were selected.

THE WINNERS OF THE CONTEST WERE:

1. "Charitable Founationd "Parus". Project "Bureau for Social Services for Adolescents and Young People with Potentially Risky Behavioral Practices". March 24 – July 31, 2017. Grant Amount – UAH 83 943. 58 kop. The project is aimed at preventative work with adolescents and youth of risk groups in the context of the "harm reduction" philosophy through the establishment of cooperation between institutions, organizations of the state and private sector of the city of Chuhuiv, working with young people with deviant behavior aged from 14 to 23 years. The project activities allowed the target groups of adolescents and young people who already have significant risks of personal behavior, the influence of the environment, to create the foundation for further preventive work on health and full life in a social sense. The project provided for psychological training with youth and adolescents; provision of voluntary counseling and HIV testing for adolescents and young people; holding roundtables and seminars with social services staff, probation, police, teachers of educational institutions; the development of volunteering and leadership among young people from the program's clients, as well as young student leaders.

2. Public Radio "Wave". Project "Social Nanny Service". March 30 — July 31, 2017. Grant Amount — 131 152 hrn. The project was aimed at introducing a new social service — free care for the children of families who need it. The social nanny service was provided to families with children with disabilities; parents



KHISR ANNUAL REPORT 2017

who raise children alone; families who are in difficult living conditions. Within the framework of the project, 3 social nannies were selected and trained by competition. Social nanny services have received 40 families.

3. Chuhuiv civil society organization for many children mothers "Bereginya". Project "Responsible parenting club" All family in the future ". March 30 – July 31, 2017. The size of the grant is 35 674 UAH. The goal of the project is to provide support to families in crisis situations and to teach themselves to cope with family difficulties without interference of social workers. The club is organized on the basis of the Chuhuivsky City Center for Social and Psychological Rehabilitation of Children in partnership with Chuhuiv civil society organization for many children mothers "Bereginya". The club is a new social service in Chuhuiv community, it unites families who have been in difficult circumstances and can not overcome them individually, and employees of various services that work with such families. Such a service contributed to reducing the number of children in the center of socio-psychological rehab and to prevent social orphanhood.

4. Council of the Chuhuiv City Organization of Veterans of Ukraine. "The Theater for All project". March 30 – July 31, 2017. Grant Amount – 99 650 UAH. The project was aimed at supporting lonely poor people, creating conditions for communication of lonely people, their exit from self-isolation, the reconstruction of socio-cultural environment, the formation of new socially significant roles with methods of creative modeling in the process of creating dramatized performances.

5.School civil society organization "Parental Care". Project "Space that changes the life of a child with special needs". May 4 — July 31, 2017. Grant Amount — 84 133 grn. The project envisaged the establishing of a resource inclusive class at Chuhuiv school # 6 named after. Three times Hero of the Soviet Union I. Kozhedub. The project was implemented in part-

nership of three organizations — the CSO "Parental Care", the CSO of parents of children with disabilities and people who are not concerned with this problem "Children with love for life — Chance" and the Education Department of the Chuhuiv City Council. Today, the school teaches 40 children who need correction of psychophysical development, and 11 children with disabilities. The created resource class allowed such children to receive additional training, correctional, psychological, pedagogical and rehabilitation services from specially trained specialists. The class has several functional areas: educational, game, sensory, relaxation zone. In the classroom, individual and group classes with children are held regularly.

A powerful presentation of the project's achievements in 2017 was the Forum "Innovative Social Services: Implementation Experience, Partnership and Sustainability" held on December 14 in Kharkiv. The main purpose of the Forum was to exchange positive experience of innovation and create a vision for sustainable development of the sphere of social services in Ukraine. The event was attended by representatives of CSOs, charitable foundations, managers and specialists of social services, territorial centers of social services, labor and social protection departments, volunteers from Kharkiv and other regions of Ukraine. Within the framework of the Forum, the participants had an opportunity to discuss the urgent issues of providing social services to such clients as families in difficult living

conditions, children with disabilities, people with deviant forms of behavior, the elderly, etc.

Also this year was developed and issued a manual on monitoring and evaluation of the provision of social services in Ukraine. The manual presents the benefits and limitations of different methods of data collection, sets out the main tasks that can be put into the analysis of the social service system in the country. The publication will be useful for social service providers, representatives of local authorities, public figures involved in social welfare. The report can be downloaded here http://khisr. kharkov.ua/files/docs/1517322445.pdf

Besides, KHISR raised the issue of the provision of social services, which concerns the definition of the needs of the population in such services. The German Federal Company Deutsche Gesellschaft für Internationale Zusammenarbeit (GIZ) GmbH supported the idea of conducting training seminars for specialists in the field of social services on this issue. During the 9 events in the Kharkiv, Dnipropetrovsk and Zaporizhzhia regions, KhISR experts discussed with the participants the organization of the process of identifying the needs of social services for the population of the oblast, rayon (city), amalgamated territorial community; overcome the difficulties of establishing inter-sectoral interaction of participants in the process of studying needs; collection and analysis of socio-demographic indicators, identification of priority categories of people in need of support and assistance, etc.

OUR PUBLICATIONS









Candition s and practicalities of protection of children rights while crossing check-points in the ATO Zone «Social protection of Chuguiv City. Results of the sociologicl survey» Boundaries of control. Rights of drug consumers while contacting police Rights of children under state care and sufferd of the conflict at the Eastern Ukraine









Monitoring of unlawful violence in police (2004-2017)

Manual on monitoring and evaluation of social services provision in Ukraine Security of inhabitants of Donetsk and Luhansk Region: situation, factors, practicalities Roma rights protection while contacting police in Ukraine

FUNDING

Project which were implemented by the Institute in the 2017 year received financial support of **HRN 1263491,1. Among donors we ccould mention the following:**

OSCE PCU	285478,22
Unicef – Ukraine	452340,00
European Commisssion	453768,00
OSCE ODIHR	71904,88
Total: HRN	1263491,10

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